



Big River Instant Turf PTY LTD
437 Bacchus Marsh Rd
Bacchus Marsh, Vic, 3340

www.bigriverturf.com.au
info@bigriverturf.com.au

1800 LUSH TURF
03 5367 5505

PLEASE READ CAREFULLY

By ordering a contactless pick-up of instant turf from Big River Instant Turf, you are confirming that you agree and comply with Big River Instant Turf's Pick-up waiver/disclaimer.

BIG RIVER INSTANT TURF PICK-UP WAIVER/DISCLAIMER

When you place a pick-up order from Big River Instant Turf, and request Big River Instant Turf to load your vehicle or trailer using our forklift, you do so at your own risk. By placing a contactless pick-up, you give Big River Instant Turf and its employees permission to load instant turf into your vehicle or trailer. Big River Instant turf and its employees will apply diligence when loading vehicles/trailers but will not be held accountable for any damage to property.

Vehicles and trailers all have weight specifications in terms of the maximum loads they can safely carry. It is the responsibility of the vehicle/trailer owner to ensure they know the load specifications of their vehicle/trailer. Big River Instant Turf will not take responsibility if your vehicle or trailer is overloaded. Big River Instant Turf may refuse to load your vehicle or trailer if it believes that the weight specifications are being exceeded by your vehicle/trailer. In addition to weight specifications, Big River Instant Turf will not take responsibility for the positioning and securing of loads on your vehicle/trailer. It is the responsibility of the customer picking up the turf order to ensure the load is positioned and secured safely on their vehicle/trailer.

By breaching the maximum load which a vehicle/trailer can safely carry, it can result in severe consequences and thus we ask that customers enquire with our staff about their obligations in safely picking up their turf order. Overloaded vehicles/trailers and poorly secured loads can cause vehicles to become a serious road hazard and we ask that customers *ensure* they can abide to the above before placing a pick-up order. If you cannot meet the pick-up requirements, we can arrange to have the turf order delivered for the relevant delivery fee based upon your location.

When picking up an order from our premises you agree to wait inside your vehicle until your vehicle/trailer has been loaded.